# Quickpass - End User Verification

GadellNet will require you to verify your identity through an authentication code sent through Quickpass or your email for account access requests, such as password resets and account unlocks, going forward.
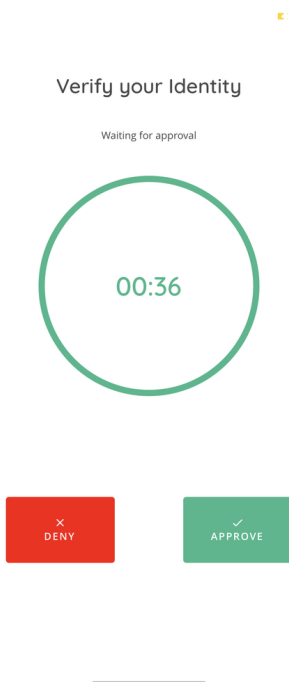
## Verification Through Quickpass

If you are asked to verify your identity through Quickpass, please follow these steps:

1. GadellNet will send the request to your phone and you will receive a push notification saying **Verify Your Identity.** Please click on that notification and unlock your phone.



2. This will then open the Quickpass App. You will have 60 seconds to click **Approve** on the request.



3. Once you click approve, GadellNet will be able to proceed with your account access request.

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## Verification Through Email

If you are asked to verify your identity through email, please follow these steps:

1. GadellNet will send the request to your email. You will receive an email from no-reply@getquickpass.com containing a Quickpass user identity verification code.
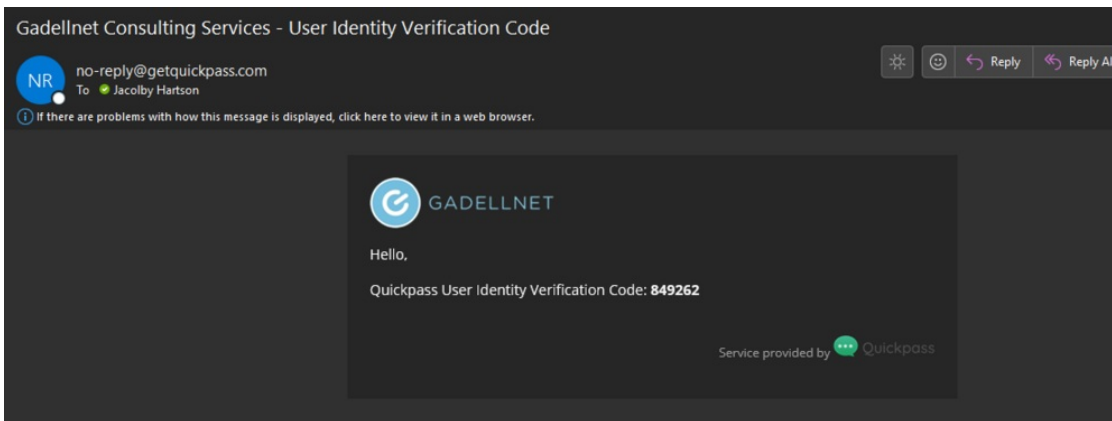


2. You will then need to read the code back over the phone and GadellNet will confirm the code matches.
3. If the code matches, GadellNet will be able to proceed with your account access request.