

# Quickpass | End User Verification

GadellNet will require you to verify your identity through an authentication code sent through Quickpass, email, or text message for account access requests, such as password resets and account unlocks, going forward.

**If you are asked to verify your identity through Quickpass, please follow these steps:**

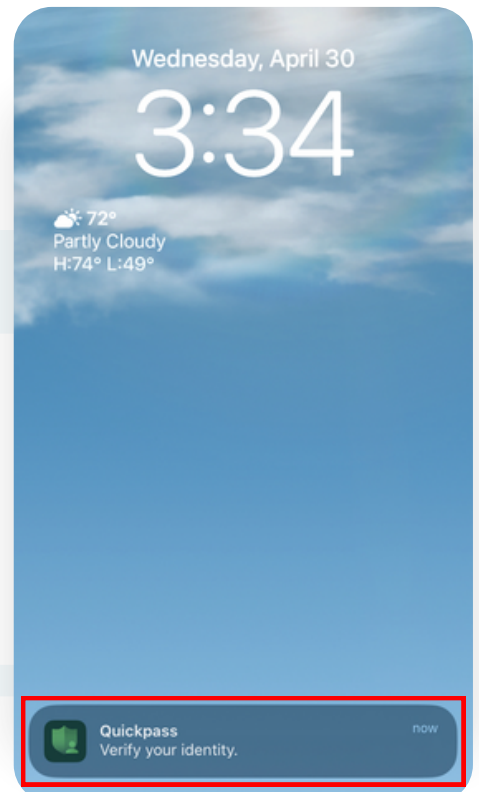
## End User Verification | App



### Step 1

GadellNet will send the request to your phone and you will receive a push notification.

Click **The Notification**



If you need technical assistance, please reach out to [help@gadellnet.com](mailto:help@gadellnet.com) or call **314-942-7485**.



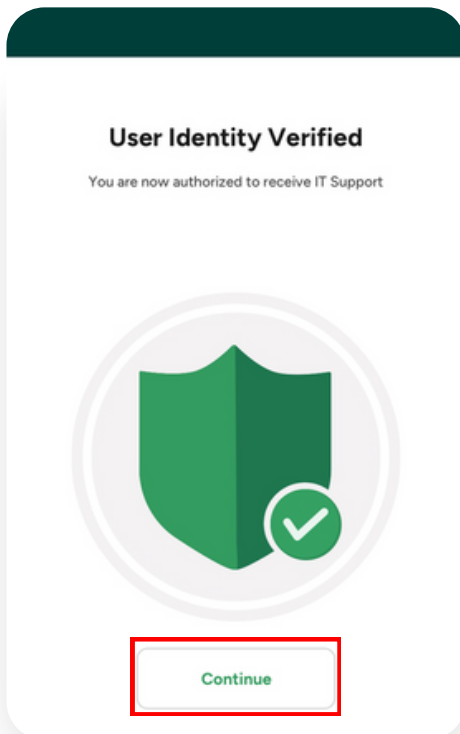
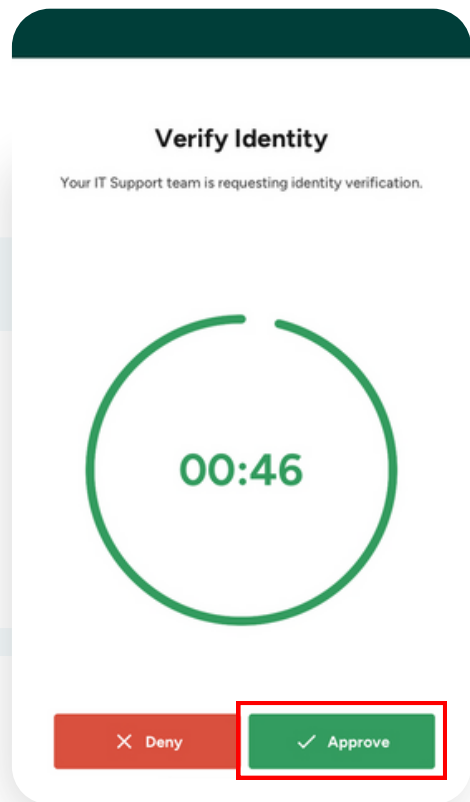
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## Step 2

This will open the Quickpass app.  
You will have 60 seconds to approve.

Click **Approve**



## Step 3



Once you click approve,  
GadellNet will proceed with your  
account access request.

Click **Continue**

If you need technical assistance, please reach out to [help@gadellnet.com](mailto:help@gadellnet.com) or call **314-942-7485**.



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## End User Verification | Email

GadellNet will send the request to your email. You will receive an email from [no-reply@getquickpass.com](mailto:no-reply@getquickpass.com) containing a Quickpass user identity verification code.



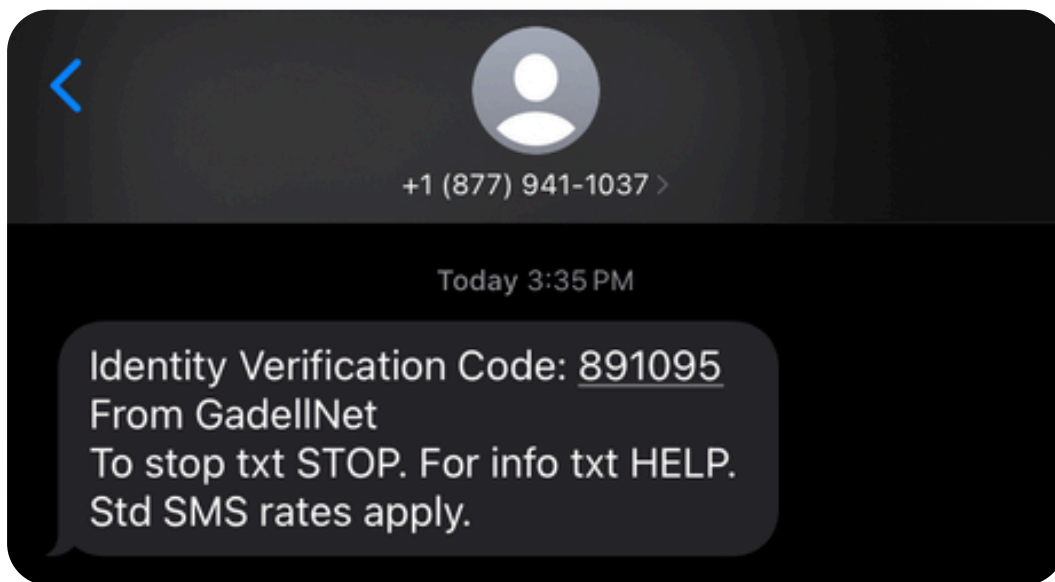
You must then read the code back over the phone and GadellNet will confirm the match.

**If the code matches, GadellNet will be able to proceed with your account access request.**

If you need technical assistance, please reach out to [help@gadellnet.com](mailto:help@gadellnet.com) or call **314-942-7485**.

## End User Verification | Text Message

GadellNet will send a request to your mobile phone. You will receive a text message from 1-877-941-1037 containing an Identity Verification code.



You must then read the code back over the phone and GadellNet will confirm the match.

**If the code matches, GadellNet will be able to proceed with your account access request.**

If you need technical assistance, please reach out to [help@gadellnet.com](mailto:help@gadellnet.com) or call **314-942-7485**.



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